

4 January 2022

HOTEL LETTER OF ASSURANCE

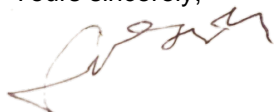
This letter confirms that Stamford Plaza Melbourne has been inspected by the COVID-19 Quarantine Victoria (**CQV**), under the auspice of the Infection Prevention and Control (**IPC**) Group and the CQV Deputy State Controllers of Health. This letter confirms that the Hotel is safe to be used for public accommodation and hospitality services, following the period it has been used within the Hotel Quarantine program.

Creating a safe environment and workplace is of paramount importance to CQV and all future guests can be assured that extensive COVID-19 cleaning, health and hygiene measures has been taken to safely re-open the Hotel to the public. Extensive IPC protocols and inspections were conducted by CQV as part of the Hotel Quarantine Program's demobilisation as a Victorian Quarantine Hotel. The Hotel has adequately followed all guidelines and procedures necessary for the health and wellbeing of guests and employees.

As part of the Hotel's involvement as a Quarantine Hotel, significant improvements were made to the Hotel's heating, ventilation, and air conditioning (**HVAC**) systems February and March 2021. These important works and upgrades were conducted by CQV to ensure that the Hotel's ventilation systems effectively minimised the risk of infection. Future guests at the Hotel can be assured that the Hotel's HVAC systems are safe, including ventilation systems in each guest room, and potential upgrades to other HVAC systems within the Hotel may have been performed as part of the Hotel's participation in the Victorian Hotel Quarantine Program.

This letter confirms Stamford Plaza Melbourne to be a compliant and safe location for guest accommodation and hospitality services, events and functions.

Yours sincerely,



Christian McGrath

Deputy State Controller – Health
COVID-19 Quarantine Victoria

General & Infectious Diseases Physician – Northern Health
Clinical Lead Northern NEPHU (Public Health Unit)